

# Privacy Policy

Last updated: April 16, 2026

## 1. Introduction

This Privacy Policy explains how QROSH ("we", "us", or "our"), operated by an individual in Vietnam, collects and processes your data. By using <https://qrosh.io> ("the Service"), you agree to the terms outlined below.

## 2. Information We Collect

We only collect information necessary to provide you with the Service:

- **Account Data:** Email address and authentication identifiers provided via **Supabase** (including Google/Social OAuth data if used).
- **Service Data:** Long URLs you provide, generated short links, custom domains, and QR code configurations.
- **Automatic Usage Data:** IP address, browser type, device information, and access times.
- **Link Analytics:** For every click on a QROSH link, we process the visitor's IP (for approximate location), device type, and referrer.

## 3. How We Use Your Information

We process your data to:

- Provide, operate, and maintain the Service.
- Process payments via **Dodo Payments** (we do not store your credit card details; they are handled entirely by the provider).
- Generate analytics for your links.
- Prevent abuse, fraud, and malicious activity (e.g., phishing links).
- Communicate with you regarding your account or support requests.

## 4. Third-Party Service Providers

To keep QROSH running, we use trusted partners:

- **Infrastructure:** Vercel (Hosting), Supabase (Database & Auth).
- **Payments:** Dodo Payments.
- **Analytics:** Google Analytics.

- **Support:** Crisp Chat. Each provider processes data according to their own privacy policies.

## 5. Your Rights (GDPR & International Standards)

Regardless of your location, we provide you with the following rights:

- **Access & Portability:** You can request a copy of your personal data.
- **Correction:** You can update your account information at any time.
- **Deletion ("Right to be Forgotten"):** You can request the deletion of your account and associated data by emailing [support@qrosh.io](mailto:support@qrosh.io).
- **Withdrawal of Consent:** You can opt-out of non-essential cookies via your browser settings.

## 6. Data Retention

- **Account Data:** Retained as long as your account is active.
- **Analytics Logs:** Raw click logs may be rotated or anonymized after **30 to 90 days** depending on your subscription plan.
- **Links:** Short links and QR codes remain active unless deleted by the user or the account becomes inactive for more than **12 months** (for free tier users).

## 7. Security

We implement industry-standard technical and organizational measures (encryption, secure protocols) to protect your data. However, no method of transmission over the internet is 100% secure, and we cannot guarantee absolute security.

## 8. Children's Privacy

QROSH is not intended for children under **13 years of age**. If we learn we have collected data from a child under 13, we will delete it immediately.

## 9. Changes to This Policy

We may update this policy occasionally. Significant changes will be notified via the website or email.

## 10. Contact Us

For any questions or data requests: **Email:** [support@qrosh.io](mailto:support@qrosh.io) **Location:** Da Nang, Vietnam