

Terms of Service

Last updated: April 16, 2026

1. Acceptance of Terms

By accessing or using <https://qrosh.io> ("**the Service**"), you agree to be bound by these Terms of Service. If you do not agree, please do not use the Service. QROSH is operated by an individual developer based in Vietnam.

2. Description of Service

QROSH provides tools for generating QR codes, shortening URLs, tracking analytics, and managing custom domains. We offer both free and paid subscription plans.

3. Account Registration & Responsibility

- To access certain features, you must create an account.
- You are responsible for maintaining the security of your account and password.
- You are fully responsible for all activities that occur under your account, including those performed by team members invited to your organization.

4. Acceptable Use Policy (The "Don'ts")

You are strictly prohibited from using QROSH for:

- **Illegal activities:** Anything that violates the laws of Vietnam or your local jurisdiction.
- **Malicious content:** Phishing, malware, viruses, or links to harmful software.
- **Deceptive practices:** Scams, "get rich quick" schemes, or misleading URL redirects.
- **Abuse:** Spamming, excessive automated requests (outside of API limits), or bypassing service restrictions.
- **Prohibited Content:** Adult content, hate speech, or content infringing on intellectual property rights.

We reserve the right to disable any link or terminate any account immediately and without notice if we suspect a violation of this policy.

5. Content Ownership and Liability

- **Your Links:** You retain ownership of the URLs you shorten. However, you grant us a license to process these URLs to provide the Service.
- **Third-Party Content:** QROSH acts as a neutral technical provider. We do not monitor, endorse, or take responsibility for the content of the destination websites. **You use any link generated via QROSH at your own risk.**

6. Payments and Subscriptions

- **Billing:** Paid features are processed via **Dodo Payments**. By subscribing, you agree to their terms and authorize recurring charges.
- **Automatic Renewal:** Subscriptions renew automatically. You can cancel at any time via your dashboard or the payment provider's portal.
- **Refunds:** Payments are generally non-refundable. Exceptions may be made for technical errors or as required by law, at our sole discretion.

7. Service Availability & Limits

- **"As-Is":** The Service is provided on an "as-is" and "as available" basis. We do not guarantee 100% uptime.
- **Usage Limits:** Your usage (number of links, clicks, domains) is governed by your specific plan. We reserve the right to throttle or block traffic that exceeds these limits.
- **Maintenance:** We may temporarily suspend the Service for maintenance or updates.

8. Limitation of Liability

To the maximum extent permitted by law, QROSH and its operator shall not be liable for any indirect, incidental, or consequential damages, including loss of profits, data, or business reputation, resulting from:

- Your use or inability to use the Service.
- Any unauthorized access to your account.
- The content of any websites accessed through our links.

9. Termination

We may terminate or suspend your access to the Service immediately, without prior notice or liability, for any reason, including breach of these Terms. Upon termination, your right to use the Service will cease, and associated data may be deleted.

10. Governing Law

These Terms are governed by the laws of Vietnam. Any disputes shall be resolved in the jurisdiction of the Service operator's location.

11. Contact

For legal inquiries or abuse reports: **Email:** support@qrosh.io